

# YORK REGION PUBLIC HEALTH DENTAL SCREENING 2024-2025

Community and Health Services  
Public Health Branch



Dear Parent or Guardian,

Dental health contributes to general health and well-being. This letter is to inform you that dental screening will be conducted at your child's school by a Registered Dental Hygienist from York Region Public Health.

All students in grades JK, SK, 2, and 7 will be screened, and others as requested by parents/guardians.

Dental screening consists of a quick look in the mouth using a single-use mirror for each child. School screening does not take the place of a regular dental check-up. York Region Public Health follows *Oral Health Protocol, 2021* of the Ontario Public Health Standards from the Ministry of Health and Long-Term Care.

**How will I receive my child's screening results?**

**SCREENING RESULTS WILL COME TO YOU IN AN ENCRYPTED EMAIL.**

See page 3 of this document for instructions on how to open your encrypted email.

- Parents/Guardians will be notified of screening results using the email provided by your child's school
- If you would like to receive a paper copy of your child's screening results instead of an email, please call us at 1-877-464-9675 ext. 74395
- Parents/Guardians of children with urgent dental findings will be contacted by phone and your child may be rescreened at their school on a later date to confirm that treatment has been initiated

## **CHILD AND YOUTH DENTAL PROGRAM**

The Regional Municipality of York  
17150 Yonge Street, Newmarket, Ontario L3Y 8V3  
1-877-464-9675 ext. 74388  
TTY: 1-866-512-6228  
[childrens.dental@york.ca](mailto:childrens.dental@york.ca)



**If you would like your child screened every year, and they are not in one of the grades listed:**


- Notify the Child and Youth Dental Program before the dental screening date by leaving a message at 1-877-464-9675 ext. 74395
- Provide your child's first and last name (including the spelling), school, grade, date of birth and phone number
- Once we receive notice, your child will receive dental screening every year while attending this school

**If you DO NOT want your child to participate in screening:**

- Notify the Child and Youth Dental Program before the dental screening date by leaving a message at 1-877-464-9675 ext. 74395
- Provide your child's first and last name (including the spelling), school, grade, date of birth and phone number
- Once we receive notice that you do not want dental screening, your child will not receive future dental screenings while attending this school

**Healthy Smiles Ontario (HSO)**

If the cost of dental care would create financial hardship, your child may be eligible for the **Healthy Smiles Ontario (HSO)** program. HSO provides no-cost emergency care and routine dental care such as checkups, x-rays, fillings, and preventive services such as cleaning, fluoride treatments, and pit and fissure sealants for eligible children. For more information about the program and eligibility please call 1-877-464-9675 ext. 74388.



**York Region clinics provide preventive dental services at no cost for eligible children**

Clinics are located in Markham, Newmarket, Richmond Hill, Sutton, and Vaughan - visit [york.ca/dental](http://york.ca/dental)

**Questions**

If you have any questions, please contact the Dental Program at 1-877-464-9675 ext. 74388. For more information about our programs and services, you can also visit [york.ca/Dental](http://york.ca/Dental).

Sincerely,

Management and Staff of the York Region Public Health Child and Youth Dental Program

**Collection of Information**

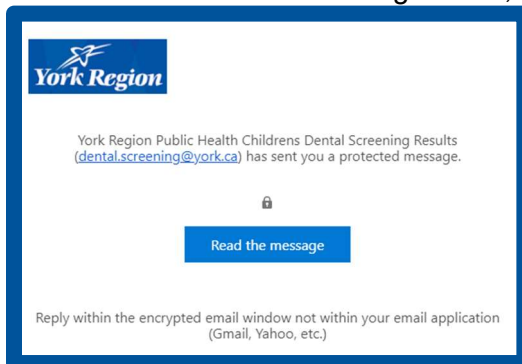
Please note that any information collected during your child's dental screening is done in agreement with the *Health Protection and Promotion Act*. Records of parent requests to exclude children from screening, as well as requests for yearly screening, will be maintained while the child remains in the stated school.

In addition, the collection, use, disclosure, and disposal of this information is subject to the *Municipal Freedom of Information and Protection of Privacy Act* and the *Personal Health Information Protection Act*. Any questions

regarding this collection may be directed to the Privacy Officer, located at 17150 Yonge Street, 6<sup>th</sup> Floor, Newmarket, Ontario, L3Y 8V3, and 1-877-464-9675 ext. 74056.

## How to access encrypted email from York Region Public Health

You will be receiving a secure (encrypted) email from York Region Public Health. It will include important information about your child's school dental screening results, and it will look like this:



To open the email (from [childrens.dental@york.ca](mailto:childrens.dental@york.ca) and/or [dental.screening@york.ca](mailto:dental.screening@york.ca)) please follow the steps below.

**Step 1:** Open the encrypted email and select “Read the message”

**Step 2:** Select the preferred option:

- **Option 1:** Sign in with a “Google Account”; or
- **Option 2:** Sign in with a one-time passcode
  - Go back to your inbox and check for a new email with the subject “**Microsoft Office 365. Your one-time passcode to view the message**”
  - Get your passcode and return to your open internet tab to enter the code
  - Enter the passcode and select **Continue** to access the document

### TIPS

- Open an encrypted email from your desktop, not a mobile device and close multiple tabs open to the Internet
- Use the one-time passcode method

### TROUBLESHOOTING

- Click [here](#) for further help on “How Do I Open a Protected Message” or
- Watch this [short video](#) about opening an O365 Encrypted Email

### QUESTIONS/CONCERNS?

If you have any questions or concerns opening the email please contact us at 1-877-464-9675 ext. 74388.

Visit [york.ca/Dental](http://york.ca/Dental) anytime for oral health tips and information.